

APPRENTICESHIP, LEVEL 5

Operations/Departmental Manager

**START DATE**

Flexible

DURATION

33 months

LEVEL

Level 5

STUDY MODE

Work-based

An Operations/Departmental Manager manages a team and/or projects, and works to support the achievement of operational or departmental goals within the organisation's strategy.

The key responsibilities of an Operations/ Departmental Manager can include managing teams, creating and delivering operational plans, coaching, mentoring and resource management. Throughout the apprenticeship, you will learn operational management principles, business management principles, project management, performance management, leadership techniques, relationship management and communications.

Job Occupations: Operations Manager, Department Manager, Regional Manager

Planned Duration: 33 months (Practical period: 30 months, End Point Assessment period: 3 months)

Why study this course?

Apprenticeships give you the opportunity to work for a real employer, earn a real salary and gain a real qualification whilst gaining valuable workplace skills and experience. If you are aged 16 or above, are driven to succeed in a particular industry and are willing to commit yourself to training and study, then an Apprenticeship could be the right career move for you.

What will I study?

The apprentice will learn, work, earn and achieve a qualification all at the same time.

To achieve the apprenticeship they will complete the following:

- An industry designed and recognised apprenticeship
- End Point Assessment (Knowledge Test, Structured Competency Based Interview, Portfolio, Work-Based Project followed by Presentation and Professional Discussion)

The apprentice will work towards the following Functional Skills:

- Mathematics up to Level 2
- English up to Level 2

Learners who have already achieved GCSEs (A-C or equivalent) in Maths and English may be exempt from Functional Skills.

The apprenticeship is work based, however the apprentice may be required to attend College for functional skills if needed.

What can I do after this course?

Upon completion of the Apprenticeship, the Apprentice may progress into employment within the sector or complete further

studies related to their area of work.

Entry requirements

There are no formal entry requirements for an apprenticeship (unless an employer stipulates any themselves) however all potential apprentices will undertake a basic Maths and English assessment prior to enrolment.

Assessment

Knowledge Test, Structured Competency Based Interview, Portfolio, Work-Based Project followed by Presentation and Professional Discussion

Visit this course on our website: <https://www.selby.ac.uk/courses/operations-departmental-manager-apprenticeship-level-5>

For further information please contact the college: <https://www.selby.ac.uk/contact>

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